



Planet Kitchens and Flooring

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WARRANTY CERTIFICATE

Limited 7 Years Workmanship Warranty

for supply and / or installation of floors and 5 Years for carpet installation

Warranty:

This Warranty is provided by Planet Kitchens and Flooring as set out below.

Warranty period:

A 7 Years Workmanship Warranty from the date for installation, sand and polish of flooring or 5 Years for carpet installation.

Warranty conditions:

- Warranty does not extend to any failure or defect caused by normal residential wear and tear, mechanical overload, abrasion, corrosion or mishandling.
- Warranty does not extend to any damage caused by water damage, improper maintenance or by any other building structural defect.
- Please be aware that although our sanding machines have dust extractors, there may be some residual dust that the customer may have to remove. Please also be aware that whilst all care is taken during the sanding, staining and polishing process, there may be some touching up of paint required which will be at the customer's expense.

Making a claim:

A warranty claim by a customer can be made by forwarding a letter containing details of the defect to the business address within 14 days of the defect becoming known together with a proof of payment documents evidencing the date and place of supply and / or installation.